CLAIMS:

What is claimed is:

5

10

A method for providing products, the method comprising:

receiving, at an automatic product/service dispensing machine in a micronetwork of proximally located diverse automatic product/service dispensing

machines, a request for an item;

responsive to a determination that the item is unavailable at a current automatic product/service dispensing machine, providing a user with an alternative

15 redemption product.

- The method as recited in claim 1, wherein the alternative redemption product is a redemption coupon.
- 20 3. The method as recited in claim 2, wherein the redemption coupon may be redeemed at a store.
 - 4. The method as recited in claim 2, wherein the redemption coupon is an electronic redemption coupon.

25

30

5. The method as recited in claim 2, further comprising:

providing redirection information to the user regarding a location at which the redemption coupon may be redeemed for an item.

6. The method as recited in claim 1, wherein the 15

Docket No. AUS920010569US1

alternative redemption product is a monetary credit to a smart card.

- The method as recited in claim 1, wherein the
 alternative redemption product is an item different from the requested item.
- 8. The method as recited in claim 7, wherein the item different from the requested item is offered at a discount.
 - 9. A method for providing products, the method comprising:

detecting the presence of a portable electronic data processing system; and

pushing information about products available in a micronetwork of automated product dispensing machines.

- 10. The method as recited in claim 9, wherein the
 20 information comprises at least one of product location information, product pricing information, and product availability information.
- 11. The method as recited in claim 9, wherein bluetooth 25 is used to for detecting and pushing.
 - 12. A computer program product in a computer readable media for use in a data processing system for providing products, the computer program product comprising:
- first instructions for receiving, at an automatic product/service dispensing machine in a micronetwork of proximally located diverse automatic product/service

dispensing machines, a request for an item;

second instructions, responsive to a determination that the item is unavailable at a current automatic product/service dispensing machine, for providing a user with an alternative redemption product.

13. The computer program product as recited in claim 12, wherein the alternative redemption product is a redemption coupon.

10

30

- 14. The computer program product as recited in claim 13, wherein the redemption coupon may be redeemed at a store.
- 15. The computer program product as recited in claim 13, wherein the redemption coupon is an electronic redemption coupon.
 - 16. The computer program product as recited in claim 13, further comprising:
- 20 third instructions for providing redirection information to the user regarding a location at which the redemption coupon may be redeemed for an item.
- 17. The computer program product as recited in claim 12,25 wherein the alternative redemption product is a monetary credit to a smart card.
 - 18. The computer program product as recited in claim 12, wherein the alternative redemption product is an item different from the requested item.
 - 19. The computer program product as recited in claim 18,

wherein the item different from the requested item is offered at a discount.

20. A computer program product in a computer readable 5 media for use in a data processing system for providing products, the computer program product comprising:

first instructions for detecting the presence of a portable electronic data processing system; and

second instructions for pushing information about 10 products available in a micronetwork of automated product dispensing machines.

- 21. The computer program product as recited in claim 20, wherein the information comprises at least one of product location information, product pricing information, and product availability information.
- 22. The computer program product as recited in claim 20, wherein bluetooth is used to for detecting and pushing.
- 23. A system for providing products, the system comprising:

means for receiving, at an automatic product/service dispensing machine in a micronetwork of proximally located diverse automatic product/service dispensing machines, a request for an item;

means, responsive to a determination that the item is unavailable at a current automatic product/service dispensing machine, for providing a user with an alternative redemption product.

24. The system as recited in claim 23, wherein the

20

25

30

15

25

Docket No. AUS920010569US1

alternative redemption product is a redemption coupon.

25. The system as recited in claim 24, wherein the redemption coupon may be redeemed at a store.

5

- 26. The system as recited in claim 24, wherein the redemption coupon is an electronic redemption coupon.
- 27. The system as recited in claim 24 further 10 comprising:

means for providing redirection information to the user regarding a location at which the redemption coupon may be redeemed for an item.

- 15 28 The system as recited in claim 23, wherein the alternative redemption product is a monetary credit to a smart card.
- 29. The system as recited in claim 23, wherein the 20 alternative redemption product is an item different from the requested item.
 - 30. The system as recited in claim 29, wherein the item different from the requested item is offered at a discount.
 - 31. A system for providing products, the system comprising:

means for detecting the presence of a portable 30 electronic data processing system; and

means for pushing information about products available in a micronetwork of automated product

dispensing machines.

- 32. The system as recited in claim 31, wherein the information comprises at least one of product location information, product pricing information, and product availability information.
 - 33. The system as recited in claim 31, wherein bluetooth is used to for detecting and pushing.

10